

Ashe County Partnership for Children

Phone(s): (336) 982-4588, (336) 982-8860

Fax: (336) 982-8860

626 Ashe Central School Rd. Unit 1

Jefferson, NC 28694

Agency Type: Private, Non-Profit

Office Hours: Monday thru Friday, 8:00am - 5:00pm.

E-mail Address:

Collaboration of programs - parent education; resource and referral of child care services; health check; day care provider training; assist with referrals to services.

Ashe County children, ages 0 - 5 and their families are eligible.

There are no fees.

Fees: None.

Eligibility: None.

Intake procedure: Call or come by.

Service Area: Ashe County

Asheville Latin-Americans for Advancement of Society

Phone(s): (828) 277-1797

201 Glen Woods Court

Asheville, NC 2

Agency Type: Not classified

Office Hours: None

E-mail Address: endacampos@att.net

Office Hours: None

Better Business Bureau of Northwest North Carolina

Phone(s): (800) 777-8348, (336) 725-8348

Fax: (336) 777-3727

500 West 5th Street

Suite 202

Winston-Salem, NC 27103

Agency Type: Governmental

Office Hours: Monday thru Friday, 8:30am until 4:45pm.

Phones 9:00am - 3:30pm.

E-mail Address: bbb@nwnncbbb.com

Provides information on reliability of business firms, educational organizations, charitable and religious organizations and offers conciliation, mediation and arbitration of consumer complaints.

Membership is by invitation only.

Fees: None

Intake procedure: Complaints must be submitted in writing.

Service Area: Alexander, Alleghany, Ashe, Caldwell, Davidson, Davie, Forsyth, Iredell, Rowan, Stokes, Surry, Watauga, Wilkes, Yadkin

Blue Ridge Dispute Settlement Center, Inc (BRDSC)

Phone(s): (828) 264-3040, (828) 265-3041

Fax:

208 Howard Street

Boone, NC 28607

Agency Type: Not classified

Office Hours: Monday thru Friday, 9:00am - 4:00pm;

(some after hours & weekends)

E-mail Address:

Conflict resolution services including mediation conciliation, negotiation, and meeting facilitation. BRDSC accepts referrals from the general public for community, neighborhood family, work-place, business and divorce and custody disputes; and from the court system for appropriate civil and criminal misdemeanor cases for which warrants or complaints have already been filed.

Fees: Varies, some services are free

Eligibility: General public in Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancy counties.

Catholic Hispanic Ministry-Smoggy Mountain Vicariate

Phone(s): (828) 297-0586

Fax: (828) 297-0586

299 Maple St.

Franklin, NC 28734

Agency Type:

Office Hours: Tuesday - Friday

E-mail Address: eduarbrnl@aol.com

Sponsored by Roman Catholic Diocese of Charlotte.

Catholic Social Services - Western Regional Office

Phone(s): (828) 255-0146, (828) 258-2617

Fax: (828) 253-7339

50 Orange St.

Asheville, NC 28801

Agency Type:

Office Hours: Monday - Friday, 9:00 a.m. - 5:00 p.m.

E-mail Address:

ALMA (Asheville Legal Migration Assistance)**Phone(s):** (828) 255-0146, (828) 258-2617

50 Orange St.

Asheville, NC 28801

Office Hours: Monday - Friday, 9:00 a.m. - 5:00 p.m.

ALMA assists clients of any nationality with family-based immigration petitions, work authorization documents, affidavits of support, temporary protected status and citizenship applications. The program is accredited by the Board of Immigration Appeals.

Fees: Accepts donations; sliding scale**Eligibility:****Intake procedure:** Phone call; apply in person**Service Area:** 17 Westernmost Counties**Catholic Social Services - Western Regional Office****Phone(s):** (828) 255-0146, (828) 258-2617

50 Orange St.

Asheville, NC 28801

Office Hours: Monday - Friday, 9:00 a.m. - 5:00 p.m.

Program works with issues of immigration, work permits, translation, counseling, adoption.

Centro Comunitario Hispano-Americano**Phone(s):** (828) 883-2900**Fax:** (828) 883-2900

300 E. Main St.

Brevard, NC 28712

Agency Type:**Office Hours:** Monday - Friday, 3:30 - 7:30 p.m.**E-mail Address:** ccha@citcom.net

Program works with issues involving: Women's programming, cultural, worker issues, transportation, translation, interpretation, housing issues.

Legal Hour - Centro Comunitario Hispano-Americano**Phone(s):** (828) 883-2900,

300 E. Main St.

Brevard, NC 28712

Office Hours: Once-a-month, 1 hour

Legal Hour - Educating the community on issues like immigration, workers' rights, rights when arrested, etc.

Intake procedure: Phone call; open attendance**Service Area:** Transylvania County**Outreach - Centro Comunitario Hispano-Americano****Phone(s):** (828) 883-2900,

300 E. Main St.

Brevard, NC 28712

Office Hours: Varies

Outreach services to the communities - gathering information, planning, developing home visits, small group meetings.

Service Area: Transylvania County**Women's Group - Centro Comunitario Hispano-Americano****Phone(s):** (828) 883-2900, (828) 883-2900

300 E. Main St.

Brevard, NC 28712

Office Hours: Monday - Friday, 3:30 - 7:30 p.m.

A Latino Women's Group to create a plan of activities and classes they want to do. Overall goals are education and fighting isolation.

Eligibility: Open**Intake procedure:** Phone call; apply in person; referral**Service Area:** Transylvania County**Centro De Enlace****Phone(s):** (828) 682-6326, (828) 682-6326**Fax:** (828) 682-2084

P.O. Box 236

314 West Main Street

Burnsville, NC 28714

Agency Type:**Office Hours:** Monday - Thursday, 8:00 a.m. - 5:00 p.m.**E-mail Address:** i.vanooteghem@trconline.net

Program offers: ESL; women's programming; cultural; translation; interpretation; cultural diversity training.

Centro De Enlace - Cultural Program - Burnsville**Phone(s):** (828) 682-6326

P.O. Box 236

314 West Main Street

Burnsville, NC 28714

Office Hours: Varies

Different activities to foster race relations and cultural diversity in the county.

>Authentic Mexican cooking classes

>Spanish Classes

>Cultural diversity workshop.

Fees: Charge for service

Centro De Enlace, Information & Referral Services - Burnsville

Phone(s): (828) 682-6326, (828) 682-6326

P.O. Box 236

314 West Main Street

Burnsville, NC 28714

Office Hours: Monday - Thursday, 8:00 a.m. - 5:00 p.m.

Local agencies/Latino families can obtain free information and referral services during office hours, by calling or visiting the center. Records are kept of all clients. If it involves interpretation or translation services outside the office, there will be a charge, our fee for the service.

Fees: Free service; accepts donations

Eligibility:

Intake procedure: Call or visit.

Service Area: Yancey County

ESL/Women's Programming - Burnsville

Phone(s): (828) 682-6326

P.O. Box 236

Academy Street

Burnsville, NC 28714

Office Hours: Tuesday - Thursday, 11:30 a.m. - 1:30 p.m.

Mexican women come to share time together. Knitting; nutrition; ESL classes. Transportation is arranged and funded by Smart Start program. Interpretation services is provided by volunteers and outreach workers of the Domestic Violence Coalition. Also work with the High School Senior Spanish students.

Fees: Free service

Eligibility:

Intake procedure: Phone call; apply in person

Service Area: Yancey County

Centro Latino of Caldwell County

Phone(s): (828) 754-0904

Fax:

P.O. Box 693

916 West Ave., Suite 210

Lenoir, NC 28645

Agency Type:

Office Hours: Monday & Wednesday - 3:00 - 5:30 p.m.;

Tuesday & Friday - 3:00 - 6:30 p.m.

E-mail Address: clatincc@bellsouth.net

Bringing people and organizations together to promote cultural understanding and facilitate exchange of vital information and services.

Providing: ESL classes; health education/services; assistance with interpretations/translations; referral program; information on programs/screenings; SS

information and referrals; basic immigration law information, assistance & referrals; driver's license information and assistance; taxpayer Identification Number application/assistance; help for individuals in the business community; providing a "home"; feeling.

Community Works

Phone(s): (828) 678-9479

Agency Type: Profit

Office Hours: Call for more information

E-mail Address: jakdek-alb@aol.com

Job Placement/Employment - We are a for-profit operation helping poor families, especially Latinos, job placement/employment; start small businesses. Nearly \$10,000 has been earned by poor families to put bread on the table. We connect skills and talents brought to this country with the Anglo community, provide specialized training and business support services like advertising, bookkeeping and a central phone. This is a social justice project, paying people no less than \$8 an hour and allowing them to dream of their own business in the future, while being nurtured in the details today.

Community Works now has a phone (678-9479), flyers, Yellow Pages listing under "Housecleaning"; and "Lawn and Garden Maintenance";. We have bought classified ads and won a \$2,500 prize from the Chamber of Commerce for our Business Plan, giving us mentors on a regular basis.

Service Area: Mitchell, Avery, Yancey Counties

El Pueblo

Phone(s): (919) 835-1525, (919) 835-1525

Fax: (919) 835-1525

4 N. Blount St.

Raleigh, NC 27601

Agency Type:

Office Hours: Monday - Friday, 8:00 a.m. - 6:00 p.m.; some weekends, some evenings.

E-mail Address: elpueblo@elpueblo.org

Program offers services for: immigration, women's programming, youth, worker issues, cultural diversity training, voter registration, lobbying, Foro Latino.

El Pueblo - Advocacy Initiative

Phone(s): (919) 835-1525, (919) 835-1525

4 N. Blount St.

2nd Floor

Raleigh, NC 27601

Office Hours: Monday - Friday, 9:30 a.m. - 5:30 p.m.

Working with both policy makers and the community in developing policies that recognize the presence and contributions of Latinos through lobbying, education, and advocacy guided by the Latino Legislative Agenda.

Service Area: State of NC

El Pueblo - Youth Leadership Program

Phone(s): (919) 835-1525, (919) 835-1525

4 N. Blount St.

2nd Floor

Raleigh, NC 27601

Office Hours: Monday - Friday, 8:30 a.m. - 5:30 p.m.; some weekends, some evenings.

This program works with NC Latino youth groups across the state to raise awareness about the dangers of tobacco use. The goals of the project are to: prevent initiation; bring about cessation of tobacco use among youth; promote smoke-free environments; help eliminate health disparities among Latinos related to tobacco use. This program also focuses on issues relating to higher education and community organizing.

Intake procedure: Call for more information

Service Area: Mitchell, Avery and Yancey Counties

Farmworker Health Program of Ashe-Alleghany Counties

Phone(s): (336) 372-1704

Fax: (336) 372-1975

PO Box 822

Sparta, NC 28675

Agency Type: Governmental

E-mail Address: datrulock@hotmail.com

Office Hours: Monday through Friday, hours vary

Serves migrant & seasonal farmworkers with health concerns. Provides home visits to conduct health assessments and health education. Assists to connect workers and their families to health care services, and other community services. Provides case management and follow-up.

Fees: Free

Eligibility: Must live in Ashe or Alleghany Counties; must be a farmworker (crops), seasonally employed; or dependent of farmworker.

Intake procedure: Phone call or apply in person

Service Area: Ashe and Alleghany Counties

High Country Amigos, Inc.

Phone(s): (828) 264-2930

Fax: (828) 264-2930

820-E State Farm Road

Boone, NC 28607

Agency Type: Private, Non-Profit

Office Hours: Monday- Friday 9:00 am - 5:00 pm

(Evenings & Weekends by appointment)

E-mail Address: amigos@goboone.net

Ashe Latino Center

Phone(s): (336) 982-3954

626 Ashe Central School Road

Jefferson, NC 28607

Office Hours: Monday- Friday 8am-4pm with on-call after hour interpreters.

Serving the Hispanic/Latino population in the NW Mountains of NC. Provides referral to local agencies, job placement, cultural sensitivity training, interpretation, translation, employee training and other needs of the population.

HCA English As A Second Language-Watauga

Phone(s): (828) 264-2930

820-E State Farm Road

Boone, NC 28607

Office Hours: Wednesday mornings, 10:00 a.m. - 12:30 p.m.

Information and Services referral/Assistance Centers - providing help on health, medical, education, housing, employment, transportation, legal issues, immigration, budgeting, more.

Weekly ESL classes for adults, Wed. Am's for Women's Groups, Sunday afternoons for guest workers; tutor training workshop; creating regional support network among area ESL programs.

ESL; Women's programming; Job Placement/Employment; Cultural; Transportation; Translation; interpretation.

Fees: Free Service

Intake procedure: Phone call; apply in person; referral

Service Area: Watauga and neighboring counties

HCA Women's Group - Watauga

Phone(s): (828) 264-2930

820-E State Farm Road

Boone, NC 28607

Office Hours: Wednesday, 10:00 a.m. - 1:00 p.m.

Information and Services referral/Assistance Centers - providing help on health, medical, education, housing,

employment, transportation, legal issues, immigration, budgeting, more.

ESL classes; social time with guest speakers and field trips.

Fees: Free Service

Eligibility:

Intake procedure: Phone call

Service Area: Watauga County

High Country Amigos -Watauga

Phone(s): (828) 264-2930, (336) 982-3954

820 State Farm Rd.

Boone, NC 28607

Office Hours: Monday- Friday 8am-4pm with on-call after hour interpreters.

Fees: Donations

Eligibility: Open

Intake procedure: Call

Service Area: Ashe, Alleghany, Watauga, Avery

High Country Amigos de Ashe Latino Center

Phone(s): (336) 982-3954

626 Ashe Central School Road

Jefferson, NC 28607

Office Hours: Monday- Friday 8am-4pm with on-call after hour interpreters.

Fees: None accepts donations

Eligibility:

Intake procedure: Phone Calls or come in person.

Wheel chair accessible and handicapped parking available.

Service Area: Ashe County

High Country Amigos, Inc.

Phone(s): (828) 264-2930, (336) 982-3954

820-E State Farm Road

Boone, NC 28607

Office Hours: Monday- Friday 9:00 am - 5:00 pm
(Evenings & Weekends by appointment)

Information and Services referral/Assistance Centers - providing help on health, medical, education, housing, employment, transportation, legal issues, immigration, budgeting, more.

ESL; Women's programming; Job Placement/Employment; Cultural; Transportation; Translation; interpretation.

Hispanic Center of Catholic Social Services

Phone(s): (336) 884-5858, (336) 884-5858

Fax:

210 Gatewood Avenue

High Point, NC 27262

Agency Type: Private, Non-Profit

Office Hours: M-F 12:30-5:30pm

E-mail Address: hispanicctrdir@aol.com

El Pueblo Community Access Program

Phone(s): (336) 884-5858, (336) 884-5858

210 Gatewood Avenue

High Point, NC 27262

Office Hours: M-F 12:30-5:30pm

The program offers Hispanics in the greater High Point area services such as interpretation, translation, referrals, transportation and advocacy.

Fees: Free service; accepts donations

Eligibility: resident greater High Point

Intake procedure: phone; in person; appointment needed; referral

Service Area: Greater High Point

Hermanas-Hispanic Center of Catholic Social Services

Phone(s): (336) 884-5858, (336) 884-5858

210 Gatewood Avenue

High Point, NC 27262

Office Hours: Tuesdays 3-5pm and Wednesdays 3-5pm

The program teaches Latina females between ages 11-15 about sexual abstinence, self-esteem, and positive decision making skills.

Fees: free

Eligibility: 11-15 year of age and enrolled at Ferndale Middle or High Point Central schools.

Intake procedure: Apply in person, referral or by mail

Service Area: High Point

International Friendship Center- Centro de Amigos

Phone(s): (825) 526-9935, (825) 526-9935

Fax: (828) 526-0066

348 S. Fifth St.

Highlands, NC 28794

Agency Type: Non-Profit

Office Hours: M-F 10a-5pm

E-mail Address: intfriendctr@smnet.net

Perform assistance with ESL; Legal; Worker Issues; Financial/Debt Management; Immigration issues; Youth;

Transportation; Cultural Diversity training; Job placement; Translation; Cultural issues; interpretations; housing issues. All services are free from our office in a community program center. Our staff speaks Spanish, French and a little Russian. We help anyone who come in our door. We have an intake form and we keep files on all of our clients. In the past 12 months we have seen over 1200 individuals. We are church sponsored and 3 churches provide our main support. We are a member of Cola.

Fees: none but donations accepted

Eligibility: residents of Macon and Jackson Counties

Intake procedure: phone, person, referral

Service Area: Macon and Jackson Counties

Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981

Fax: (828) 693-1477

1314 North Main St.

Hendersonville, NC 28792

Agency Type: Non-profit

Office Hours: 8:30 a.m. - 5:30 p.m., Monday - Friday

E-mail Address: lac-director@brinet.com

“Candela Latina” Youth program of the Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981

1314 North Main St.

Hendersonville, NC 28792

Office Hours: 8:30 a.m. - 5:30 p.m., Monday - Friday

Leadership development for Latino Youth between 13 and 22 years of age. Advocacy and recreational activities. Strong emphasis in the arts.

Fees: Accept Donations

Eligibility: Between 13 and 22 years of age

Intake procedure: Phone call; apply in person; referral

Service Area: Henderson County

English As A Second Language- Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981

1314 North Main St.

Hendersonville, NC 28792

Office Hours: Monday and Wednesday, 6:00 - 9:00 p.m.

English as a second language for speakers of other languages. Levels: 2 classes for beginners

Fees: Free service

Eligibility: 18 years of age or older

Intake procedure: Phone call; apply in person; provide personal information

Service Area: Henderson County

Housing Issues - Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981

1314 North Main St.

Hendersonville, NC 28792

Office Hours: 1st and 3rd Mondays, 4:00 - 7:00 p.m.

Lawyer services on housing related issues. This service only for low-income people.

Fees: Free service; sliding scale; accepts donations.

Eligibility: 18 years or older; low-income; living in very poor conditions

Intake procedure: Apply in person; referral; income verification

Service Area: Henderson County

Immigration Services- Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981

1314 North Main St.

Hendersonville, NC 28792

Office Hours: Mondays, 4:00 - 7:00 p.m.

Immigration Lawyer provides services to low-income Latinos.

Fees: Free service; accepts donations

Eligibility: 18 years of age or older; Income verification; eviction papers

Intake procedure: Apply in person

Service Area:

Latino Advocacy Coalition-Translation & Interpretation Service

Phone(s): (828) 693-1981, (828) 693-1981

1314 North Main St.

Hendersonville, NC 28792

Office Hours: 8:30 a.m. - 5:30 p.m., Monday - Friday - According to availability on interpreters.

Assistance with interpretation and translation for Latinos, \$15. per hour.

Fees: \$15. per hour

Eligibility: Latinos

Intake procedure:

Service Area: Hendersonville

Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981

1314 North Main St.

Hendersonville, NC 28792

Office Hours: 8:30 a.m. - 5:30 p.m., Monday - Friday

Programs offered are: ESL, Immigration, Women's Programming, Youth, Cultural, Worker Issues, Translation, Interpretation, Cultural Diversity Training, Housing Issues, Financial/Debt Management, Educational Workshops.

Women's Program- Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981
 1314 North Main St.
 Hendersonville, NC 28792
Office Hours: 4th Wednesday, from 5:30 - 7:30 p.m.

Women's Program:
 >Prenatal Care
 >Parenting Classes
 >Women's Cafe

Fees: Free Service Accepts Donations

Eligibility: 18 years of age or older

Intake procedure: Phone call; Referral

Service Area: Henderson County

Worker's Rights/Worker Issues- Latino Advocacy Coalition

Phone(s): (828) 693-1981, (828) 693-1981

1314 North Main St.

Hendersonville, NC 28792

Office Hours: 8:30 a.m. - 5:30 p.m., Monday - Friday

Assistance to Latino workers in seeking payment for unpaid wages. (Through NCDL or Local Small Claims Court.)

Education on Safety at the Workplace and Workers Rights.

Advocacy in issues related to racial discrimination.

Fees: Accepts donations

Eligibility: 18 years or older; Picture ID; Social Security Card

Intake procedure: Apply in person; referral

Service Area: Henderson County

Lawyer Referral Service

Phone(s): (800) 662-7660

Legal Services of the Blue Ridge

Phone(s): (828) 264-5640, (800) 849-5666

Fax:

PO Box 111

171 Grand Boulevard

Boone, NC 28607

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9:00am - 5:00pm.

Screening times to determine financial eligibility, Monday, 9:30am - 12:30pm.

E-mail Address:

Since 1979 providing legal assistance and representation for individuals lacking financial resources to retain private attorneys. Legal services provides legal assistance in civil

claims - civil domestic violence, restraining orders, and torts; and obtaining emergency relief such as temporary alimony, child custody, and possession of the marital home.

Legal services also provides lay court advocates who give referrals for legal representation and non-profit services (OASIS, A.S.H.E. and SAFE, etc.), help in completion of forms, and providing moral support.

Legal Services also assists people with housing issues such as foreclosures, tenant-landlord problems; consumer issues such as debt collection and bankruptcy; benefits such as Medicaid or Food Stamp problems; employment, such as unemployment compensation and employer/employee problems.

Fees: No charge for services, donations accepted

Eligibility: Low-income persons or groups in the seven county region.

Intake procedure: Non-emergency applicants may apply by telephone between 9:30 and 12:30 every Mon. For Emergency call 9:00 to 5:00

Service Area: Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey

MOSAIC Multicultural Center

Phone(s): (828) 454-5394

Fax:

2143 Asheville Road

83 So Hill St. (Home Office)

Waynesville, NC 28786

Agency Type: Charitable

Office Hours: Monday, Wednesday, Friday, 9 am until 5 pm

E-mail Address: erlindaroger1@bellsouth.net

Assisting people, agencies and others to connect or provide some form of assistance to help them accomplish what they may be trying to do; often responding to these needs and interpreting.

Offering cultural diversity training; job placement/employment; interpretation; help with housing issues; networking with other agencies.

Service Area: Haywood County

Mountain Microenterprise Fund

Phone(s): (828) 692-5826

Fax:

508 N. Grove St.
Hendersonville, NC 28792

Agency Type: Non-Profit

Office Hours: M-F 9am-4pm

E-mail Address: adriana@mtnmicro.org

Provides Financial/Debt management services; information about work permits; Translation; Interpretation.

Eligibility: Residents WNC- henderson, Buncombe, Tryon etc.

Intake procedure: Phone, person, appointment needed, referral, mail

Service Area: WNC

North Carolina Cooperative Extension- Ashe Co. Center

Phone(s): (336) 219-2650

Fax: () -

134 Government Circle, Suite 202
Jefferson, NC 28640

Agency Type: Governmental

Office Hours:

E-mail Address:

4-H Ashe County

Phone(s): (336) 219-2650

134 Government Circle, Suite 202
Jefferson, NC 28640

Office Hours: Monday - Friday/ 8:00am - 5:00pm

The mission of 4-H is to help youth grow and develop through learn by doing experiences. The success of 4-H in NC Cooperative Extension evolves from the mission of 4-H and the mission of Extension which is to “;help people improve the quality of their lives by providing scientifically based information and informal educational opportunities focused on issues and needs”;. Programs include: 4-H Horse Club, 4-H livestock Club and 4-H Community Clubs, 4-H Afterschool, 4-H Summer Parks, 4-H Outdoor Education, Ashe Youth Connections, Children's Christmas Project, Grades K-8 and Teen Leadership Development.

Fees: Dependent on Program

Eligibility: All youth ages 5 -19.

Intake procedure: Contact 4-H at (336)219-2650

Service Area:

North Carolina Department of Labor

Phone(s): (800) 522-6762

Fax:

4 West Edenton St.
Raleigh, NC 27601

Agency Type: Governmental

Office Hours:

E-mail Address:

Pisgah Legal Services

Phone(s): (828) 253-0406, (800) 489-6144

Fax: (828) 253-8927

89 Montford Avenue
Asheville, NC 28802

Agency Type:

Office Hours: Monday - Friday, 8:30 a.m. - 5:00 p.m.

E-mail Address: legalaid@pisgahlegal.org

Program offers assistance with: immigration; legal; housing issues; financial/debt management; education issues; benefits issues - SSI or SS.

Children's Law Project - Pisgah Legal Services

Phone(s): (828) 253-0406, (800) 489-6144

89 Montford Avenue
Asheville, NC 28802

Office Hours: Monday - Friday, 8:30 a.m. - 5:30 p.m.

Helps children meet their basic needs.

Fees: Free service; accepts donations

Eligibility: 125% of Federal Poverty Level

Intake procedure: Phone call

Service Area: Buncombe, Henderson, Transylvania, Madison, Polk, Rutherford, and Yancey Counties.

Elder Law Project-Pisgah Legal Services

Phone(s): (828) 253-0406, (828) 253-0406

PO Box 2276
Asheville, NC 28802

Office Hours: Monday - Friday, 8:30 a.m. - 5:30 p.m.

Solving problems that disproportionately affect low-income seniors; helping seniors live independently at home.

Fees: Free service; accepts donations.

Eligibility: 60 years of age or older; resident of service area.

Intake procedure: Phone call.

Service Area: Buncombe, Henderson, Transylvania, Madison, Polk, Rutherford, and Yancey Counties.

Justice For All - Pisgah Legal Services - Hendersonville

Phone(s): (828) 210-3453, (828) 210-3452
 140 Third Ave. East
 Hendersonville, NC 28792
Office Hours: Monday - Friday, 8:30 a.m. - 5:30 p.m.

This program provides legal services to qualifying (low-income) individuals who are non-English speaking. Eligible legal services would include issues that affect an individual's basic needs such as adequate housing, immigration, access to education.

Fees: Free service; accepts donations
Eligibility: Resident of service area
Intake procedure: Phone call.
Service Area: 17 counties of Western North Carolina

Mountain Violence Prevention Project - Pisgah Legal Services

Phone(s): (828) 253-0406, (828) 253-0406
 P.O. Box 2276
 Asheville, NC 28802
Office Hours: Monday - Friday, 8:30 a.m. - 5:30 p.m.

Helps victims of domestic violence take action to escape violent situations and access support to establish safety and independence.

Fees: Free service; accepts donations
Eligibility: Resident of Western NC
Intake procedure: Phone call
Service Area: Counties in Western NC

School Partnership Project - Pisgah Legal Services

Phone(s): (828) 253-0406, (828) 253-0406
 P.O. Box 2276
 Asheville, NC 28802
Office Hours: Monday - Friday, 8:30 a.m. - 5:00 p.m.

Fees:
Eligibility: 125% Federal Poverty Level
Intake procedure:
Service Area:

Volunteers for Wilkes Literacy, Inc.

Phone(s): (336) 838-8238, (336) 667-1062
Fax: (336) 838-8238
 P.O. Box 1871
 North Wilkesboro, NC 28659
Agency Type:
Office Hours: Tuesday - Friday, 9:00 a.m. - 1:00 p.m.;
 teaching anytime
E-mail Address: V4WLLaol.com

Adult Literacy Instruction

Phone(s): (336) 838-8238, (336) 667-1062
 1201 Industrial Blvd.

Wilkesboro, NC 28697
Office Hours: M-F, Mornings, some evenings

Individual instructions for adults, both American and immigrant, to help them achieve their educational goals.

Fees: Free service
Eligibility: 18 years or older
Intake procedure: Phone call; apply in person; appointment needed; referral; must have own transportation.
Service Area: Wilkes County

CORE - Children on the Road to Excellence

Phone(s): (336) 838-8238
 1201 Industrial Blvd.
 Wilkesboro, NC 28697
Office Hours: Monday, Tuesday & Thursday - after school.

After school homework help for children whose parents cannot help them.

Fees: Free service
Eligibility: Kindergarten through fifth grade; students at Moravian Falls and Mt. View Elementary Schools.
Intake procedure: Phone call; apply in person; registration form signed by parent or guardian.
Service Area: Wilkes County

Summer Experiences in English for Kids (SEEK)

Phone(s): (336) 838-8238, (336) 667-1062
 P.O. Box 1871
 North Wilkesboro, NC 28659
Office Hours: Summer months.

Program offering English as a Second Language.

For children whose achievement is below their grade level, to bring their reading and writing skills up to grade level.

Fees: Free service
Eligibility: Age Pre-K through fifth grade
Intake procedure: Phone call; apply in person; signed registration form by parent or guardian
Service Area: Wilkes County

Western North Carolina Workers' Center

Phone(s): (828) 432-5080, (828) 320-6212
Fax:
 P.O. Box 667
 Morganton, NC 28680-0667
Agency Type: Non-profit
Office Hours: Monday - Friday, 9:00 a.m. - 5:00 p.m.
E-mail Address: fjrisso@hotmail.com

Workers' Rights Workshops - Western NC Workers' Center

Phone(s): (828) 432-5080, (828) 320-6212

P.O. Box 667

Morganton, NC 28680-0667

Office Hours: Workshops conducted any day of the week as scheduled.

Orientation to immigrant and non-immigrant workers as to their basic rights in the workplace. Information about the laws, about government enforcement agencies. Discuss strategies that can be used to protect and enforce workplace rights.

Fees: Accepts donations

Eligibility:

Intake procedure: Phone call; appointment needed. Call center to set-up a workshop.

Service Area: Western North Carolina.

Workers' Rights-Referrals/Advocacy, Western NC Workers Center

Phone(s): (828) 432-5080, (828) 320-6212

P.O. Box 667

Morganton, NC 28680-0667

Office Hours: Monday - Friday, 9:00 a.m. - 5:00 p.m. - or by appointment

We accept phone calls or personal visits from workers experiencing work-related problems. We offer orientation as to their rights in the work place; assist in filing government complaint forms; refer works to attorneys (workers compensation cases); discuss other possible solutions to work place problems.

Calls accepted from all of Western NC. Cases requiring more follow-up or personal visits will be considered on a case by case basis.

Fees: Accepts donations

Eligibility:

Intake procedure: Phone call; appointment needed.

Service Area: Western North Carolina

Phone(s): (919) 733-9296

217 West Jones Street

Suite 218

Raleigh, NC 27603-1336

Office Hours: Monday - Friday / 8am - 5pm.

Case and class advocacy, research, publications, public forums, special projects and monitor state government agencies and legislation for children/youth. Youth programs including Students Against Destructive Decisions (SADD), and Youth Legislative Assembly (YLA), and mini-grants to youth groups. also operate a spring and summer internship program (100 students in college) for state government.

Fees: No charge for services.

Eligibility: All children and youth in North Carolina.

Intake procedure: Call or come by.

Service Area: Entire State Of NC

Youth Advocacy and Involvement Office

Phone(s): (919) 733-9296

Fax:

217 West Jones Street

Suite 218

Raleigh, NC 27603-1336

Agency Type: Not classified

Office Hours: Monday - Friday, 8am - 5pm.

E-mail Address: Pam.Deardorff@ncmail.net

Youth Advocacy and Involvement Office

New Organizations, Notes & Additions

TELEPHONE INDEX

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| Ashe County Partnership for Children | (336) 982-4588 | 1 |
| Asheville Latin-Americans for Advancement of Society | (828) 277-1797 | 1 |
| Asheville Latin-Americans for the Advancement of Society | (828) 277-1797 | 1 |
| Blue Ridge Dispute Settlement Center, Inc (BRDSC) | (828) 264-3040 | 1 |
| Blue Ridge Dispute Settlement Center, Inc (BRDSC) | (828) 264-3040 | 1 |
| Catholic Hispanic Ministry-Smoggy Mountain Vicariate | (828) 297-0586 | 1 |
| Catholic Hispanic Ministry-Smoggy Mountain Vicariate | (828) 297-0586 | 1 |
| Catholic Social Services - Western Regional Office | (828) 255-0146 | 1 |
| ALMA (Asheville Legal Migration Assistance)..... | (828) 255-0146 | 2 |
| Catholic Social Services - Western Regional Office | (828) 255-0146 | 2 |
| Centro Comunitario Hispano-Americano | (828) 883-2900 | 2 |
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| Legal Hour - Centro Comunitario Hispano-Americano | (828) 883-2900 | 2 |
| Outreach - Centro Comunitario Hispano-Americano | (828) 883-2900 | 2 |
| Women's Group - Centro Comunitario Hispano-Americano..... | (828) 883-2900 | 2 |
| Centro De Enlace | (828) 682-6326 | 3 |
| Centro De Enlace | (828) 682-6326 | 3 |
| Centro De Enlace - Cultural Program - Burnsville | (828) 682-6326 | 3 |
| Centro De Enlace, Information & Referral Services - Burnsville | (828) 682-6326 | 3 |
| ESL/Women's Programming - Burnsville | (828) 682-6326 | 3 |
| Centro Latino of Caldwell County | (828) 754-0904 | 3 |
| Centro Latino of Caldwell County | (828) 754-0904 | 3 |
| El Pueblo | (919) 835-1525 | 3 |
| El Pueblo | (919) 835-1525 | 3 |
| El Pueblo - Advocacy Initiative..... | (919) 835-1525 | 3 |
| El Pueblo - Youth Leadership Program..... | (919) 835-1525 | 4 |
| Framworker Health Program of Ashe-Alleghany Counties | (336) 372-1704 | 4 |
| Farmworker Health Program of Ashe-Alleghany Counties..... | (336) 372-1704 | 4 |
| High Country Amigos, Inc. | (828) 264-2930 | 4 |
| Ashe Latino Center..... | (336) 982-3954 | 4 |
| HCA English As A Second Language-Watauga | (828) 264-2930 | 4 |
| HCA Women's Group - Watauga..... | (828) 264-2930 | 4 |
| High Country Amigos -Watauga | (828) 264-2930 | 5 |
| High Country Amigos de Ashe Latino Center | (336) 982-3954 | 5 |
| High Country Amigos, Inc. | (828) 264-2930 | 5 |
| Hispanic Center of Catholic Social Services | (336) 884-5858 | 5 |
| El Pueblo Community Access Program | (336) 884-5858 | 5 |
| Hermanas-Hispanic Center of Catholic Social Services..... | (336) 884-5858 | 5 |
| Hispanic Center of Catholic Social Services- Family Literacy | (336) 884-5858 | 5 |
| International Friendship Center- Centro de Amigos | (825) 526-9935 | 5 |
| International Friendship Center- Centro de Amigos..... | (825) 526-9935 | 5 |
| Latino Avocacy Coalition | (828) 693-1981 | 6 |
| “Candela Latina”; Youth Program of the Latino Advocacy Coalition | (828) 693-1981 | 6 |
| English As A Second Language- Latino Advocacy Coalition | (828) 693-1981 | 6 |
| Housing Issues - Latino Advocacy Coalition | (828) 693-1981 | 6 |
| Immigration Services- Latino Advocacy Coalition | (828) 693-1981 | 6 |
| Latino Advocacy Coalition..... | (828) 693-1981 | 6 |
| Latino Advocacy Coalition-Translation & Interpretation Service | (828) 693-1981 | 6 |
| Women's Program- Latino Advocacy Coalition..... | (828) 693-1981 | 6 |
| Worker's Rights/Worker Issues- Latino Advocacy Coalition..... | (828) 693-1981 | 7 |
| Lawyer Referral Service | (800) 662-7660 | 7 |
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| Legal Services of the Blue Ridge | (828) 264-5640 | 7 |
| Legal Services of the Blue Ridge..... | (828) 264-5640 | 7 |

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| MOSAIC Multicultural Center | (828) 454-5394 | 7 |
| Mosaic Multicultural Center..... | (828) 454-5394 | 7 |
| Mountain Microenterprise Fund | (828) 692-5826 | 8 |
| Mountain Microenterprise Fund..... | (828) 692-5826 | 8 |
| North Carolina Cooperative Extension – Ashe Co. Ctr. | (336) 219-2650 | 8 |
| North Carolina Cooperative Extension – Ashe Co. Ctr..... | (336) 219-2650 | 8 |
| North Carolina Department of Labor | (800) 522-6762 | 8 |
| North Carolina Department of Labor | (800) 522-6762 | 8 |
| Pisgah Legal Services | (828) 253-0406 | 8 |
| Children's Law Project - Pisgah Legal Services..... | (828) 253-0406 | 8 |
| Elder Law Project-Pisgah Legal Services | (828) 253-0406 | 8 |
| Justice For All - Pisgah Legal Services - Hendersonville | (828) 210-3453 | 8 |
| Mountain Violence Prevention Project..... | (828) 253-0406 | 9 |
| School Partnership Project - Pisgah Legal Services..... | (828) 253-0406 | 9 |
| Volunteers for Wilkes Literacy, Inc. | (336) 838-8238 | 9 |
| Adult Literacy Instruction..... | (336) 838-8238 | 9 |
| CORE - Children on the Road to Excellence | (336) 838-8238 | 9 |
| Summer Experiences in English for Kids (SEEK)..... | (336) 838-8238 | 9 |
| Western North Carolina Workers' Center | (828) 432-5080 | 9 |
| Workers' Rights Workshops - Western NC Workers' Center | (828) 432-5080 | 9 |
| Workers' Rights-Referrals/Advocacy, Western NC Workers Center..... | (828) 432-5080 | 10 |
| Youth Advocacy and Involvement Office | (919) 733-9296 | 10 |
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| ALMA (Asheville Legal Migration Assistance) | (828) 255-0146 | 2 |
| Ashe County Partnership for Children | (336) 982-4588 | 1 |
| Ashe Latino Center | (828) 264-2930 | 4 |
| Asheville Latin-Americans for the Advancement of Society | (828) 277-1797 | 1 |
| Blue Ridge Dispute Settlement Center, Inc (BRDSC) | (828) 264-3040 | 1 |
| Catholic Hispanic Ministry-Smoggy Mountain Vicariate | (828) 297-0586 | 1 |
| Catholic Social Services - Western Regional Office | (828) 255-0146 | 2 |
| Centro Comunitario Hispano-Americano | (828) 883-2900 | 2 |
| Centro De Enlace - Cultural Program - Burnsville | (828) 682-6326 | 3 |
| Centro De Enlace | (828) 682-6326 | 3 |
| Centro De Enlace, Information & Referral Services - Burnsville | (828) 682-6326 | 3 |
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| El Pueblo | (919) 835-1525 | 4 |
| Elder Law Project-Pisgah Legal Services | (828) 253-0406 | 9 |
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| Housing Issues - Latino Advocacy Coalition | (828) 693-1981 | 7 |
| Immigration Services- Latino Advocacy Coalition | (828) 693-1981 | 7 |
| Information & Referral/Care-line | (919) 733-4261 | 9 |
| International Friendship Center- Centro de Amigos | (825) 526-9935 | 6 |
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